



OneStopMotors.com 180-Day Platinum Package Money Back Guarantee Refund Request Form

Please provide the following information so OneStopMotors.com can locate your ad. All information must be provided in order to process your refund request.

Contact Information

Name: _____

Address: _____

Phone Number: _____

Email address: _____

Vehicle Information

Online Ad ID: _____

Ad Start Date: _____

Vehicle Year: _____

Vehicle Make: _____

Vehicle Model: _____

VIN: _____

Payment Information

Credit Card

Circle Credit Card Type: Master Card Visa Discover American Express

Last 4 Digits of Credit Card Number: _ _ _ _

Expiration Date: _ _ / _ _ _ _

Paypal

Paypal Email Address: _____



Terms and Conditions

By signing below, I hereby represent, warrant and affirm, under penalty of perjury, that I have read and satisfied all requirements for a refund under OneStopMotors.com's 180-Day Platinum Package Money Back Guarantee Terms (which are set forth on Page 2 of this form). Specifically, I hereby represent, warrant and affirm, under penalty of perjury, that (a) my advertised vehicle has not been sold or traded in, and continues to be available for sale, (b) the advertised vehicle's title remains in my possession or in the possession of a lien holder on my behalf.

Signature: _____

Date: _____

Refund requests must be postmarked 180 to 193 days after the listing date and sent via post mail to:

OneStopMotors.com, Attn: Guarantee, 2950 South Rancho Dr., Suite 200, Las Vegas, NV 89102

OneStopMotors.com™ Money Back Guarantee

Eligibility/Limitations

To qualify for the OneStopMotors.com™ Money Back Guarantee, each of the following conditions must be met:

1. To be eligible for the OneStopMotors.com™ Money Back Guarantee, each listing must:
 - Include a minimum of but not limited to 12 full color photographs of the vehicle/vessel being sold; These photos must include shots of the odometer, VIN #, dash photo, front of vehicle/vessel, rear of vehicle/vessel, and engine photo.
 - Include sellers contact information including but not limited to email address, home telephone number, mobile telephone number, and physical address.
 - Seller must provide thorough and complete description of the vehicle/vessel.
 - Listed continuously on the OneStopMotors.com™ website for 180 consecutive days without interruption following original list date.
2. The advertised vehicle/vessel must still be for sale as of the date the refund request is submitted and the vehicle/vessels title must be in the sellers' possession or the possession of a lien holder on the sellers' behalf. Vehicles/Vessels that have been sold (as a result of the listing or any other online or offline source) or traded in, or for vehicles/vessels that are otherwise no longer available for sale, are not eligible for the OneStopMotors.com™ Money Back Guarantee.
3. The listing must satisfy all provisions of the OneStopMotors.com™ Terms and Conditions available on OneStopMotors.com™.
4. The Platinum Package must have been purchased on or after July 7, 2009. The OneStopMotors.com™ Money Back Guarantee does not apply to Platinum Packages purchased prior to this date.
5. Only sellers who purchase a \$499.00 Platinum Package listing are eligible for the OneStopMotors.com™ Money Back Guarantee.
6. Sellers must log into account area within 30 days of initial listing to verify accuracy and validity of the following items: photos, VIN and vehicle description.

OneStopMotors.com™ Money Back Guarantee Process

Individuals who meet the OneStopMotors.com™ Money Back Guarantee requirements may request a refund by following the instructions below.

- a) All refund requests must be postmarked no earlier than 180 days after the listing first appeared on OneStopMotors.com™ and no later than 193 days after the listing first appeared on OneStopMotors.com™.
- b) All requests must be sent via postal mail to OneStopMotors.com, Attn: Guarantee, 2950 S. Rancho Dr., Suite 200, Las Vegas, NV 89102. Requests submitted via email, fax, in person or by telephone will not be accepted.
- c) The OneStopMotors.com™ Money Back Guarantee request must include a completed and signed copy of the attached Refund Request Form. Incomplete or unsigned refund request forms will not be accepted.
- a) OneStopMotors.com™ reserves the right to determine form of refund payment. The refund will either be credited to the card used to purchase the ad or the refund will be issued in the form of a check.
- b) The listing will be removed from the OneStopMotors.com™ website when a refund is issued.

OneStopMotors.com™ reserves the right to determine in its sole discretion whether the criteria for a refund set forth in this policy have been satisfied and to request any additional information relevant to such request.

The above terms and policies are subject to change; the result of any change will be reflected on these pages.